

**CLEVELAND CLINIC CARES / CLEVELAND INDIANS TICKETS SWEEPSTAKES SPONSORED BY
CLEVELAND CLINIC (“SWEEPSTAKES”)
OFFICIAL RULES**

NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT WILL NOT INCREASE YOUR CHANCES OF WINNING.

1. ELIGIBILITY: The Sweepstakes is open only to legal U.S. residents residing in Ohio who are 18 years of age or older at the time of entry. Void where prohibited. Employees, officers and directors of Cleveland Clinic (“Sponsor”), Cleveland Indians Baseball Co., Limited Partnership (“Indians”), the other MLB Entities (defined below), their respective parent, subsidiary and affiliated companies, Web design, advertising and promotion agencies involved in the administration, development, fulfillment and execution of this Sweepstakes (collectively “Sponsor and Promotion Parties”), their respective IRS dependents, immediate family members (e.g., spouse, parent, child, sibling, and their respective spouses and the “steps” of each, regardless of where they reside), and individuals residing in their same household are not eligible to participate or win. The Sweepstakes is subject to applicable federal, state and local laws and regulations. Sponsor reserves the right, at any time, to verify eligibility requirements in any manner it deems appropriate. By participating, participants agree to these Official Rules, which are final and binding in all respects.

2. SWEEPSTAKES PERIOD: Sweepstakes begins at 3:00:00 a.m. Eastern Time (“ET”) on August 10, 2021 and ends at 11:59:59 p.m. ET on September 1, 2021 (“Sweepstakes Period”). The time clock of the computer administering this Sweepstakes is the official timekeeping device for this Sweepstakes.

3. HOW TO ENTER: There are two (2) ways to enter the sweepstakes:

(a) Online: Visit shareyourcaredtoday.org (“Website”) and follow the instructions to register and submit an online entry to receive one (1) entry into the random drawing. During the registration process, you will be required to submit a short response to a question or statement regarding the future of healthcare (“Response”). **Your Response will not be judged.** Please provide a different Response for each entry you submit. See below for entry limits. Sponsor reserves the right to disqualify a participant if it deems their Response is inappropriate, indecent or obscene, and unsuitable for publishing. Sponsor shall have no obligation to copy, publish, display, or otherwise exploit a Response, if any.

(b) Mail-in: Hand print your first and last name, complete mailing address, daytime phone number, date of birth, and email address on a 3” x 5” index card or piece of paper and place your entry into an outer-mailing envelope with proper postage affixed and mail it to: Cleveland Clinic Cares/Cleveland Indians Tickets Sweepstakes Sponsored by Cleveland Clinic, c/o GSE, PO Box 130, Dept. 21-8148, Glencoe, MN 55336-0130, to be postmarked by September 1, 2021 and received by September 8, 2021. No photocopied or mechanically reproduced entries accepted. Entries become property of Sponsor and will not be returned.

Limit one (1) entry per person/email address per day, regardless of entry method. A “day” is defined as the twenty-four (24) hours between 12:00:00 a.m. ET and 11:59:59 p.m. ET of the same day with the exception of the first day of the Sweepstakes which shall begin at 3:00:00 a.m. ET.

Entries submitted must be manually entered by the individual participant; automated and/or repetitive electronic submission of entries (including but not limited to entries made using any script, macro, bot or sweepstakes service) will be disqualified and transmissions from these or related email addresses or IP addresses may be blocked. Additionally, use of multiple email addresses, phone numbers, and/or mailing addresses, and/or the manipulation of such information, for the purpose of obtaining more than one (1) entry per day, is prohibited and such persons will be disqualified, all of their entries shall be deemed invalid, and any prize won shall be forfeited.

4. RANDOM DRAWING: Potential winners will be selected in a random drawing to be held on or about September 9, 2021 from among all eligible entries received during the Sweepstakes Period in accordance to the Official Rules. The random drawing will be conducted by the Sweepstakes administrator whose decisions shall be final. Odds of winning depend upon the number of eligible entries received. Limit one (1) prize per household.

5. PRIZE DETAILS: Ten (10) Prizes: Each winner will receive two (2) tickets for winner and one (1) guest to a Cleveland Indians home game scheduled to take place on September 24, 2021 or September 25, 2021. Final determination of game date is at Sponsor’s discretion. Game date subject to change. No alternative date will be provided. If winner cannot attend the game on the date specified, they forfeit prize and Sponsor shall have no further obligation to such individual. **Transportation, accommodations, parking and any other expenses or items not specifically listed is the responsibility**

of winner. Approximate Retail Value (“ARV”) of each prize: \$120.00 (\$60.00 per ticket).

Additional Prize Conditions: Game tickets may be provided to winners via the MLB Ballpark app. See mlb.com/apps/ballpark for instructions on how to download the app. Use of any Major League Baseball game/event/exhibition ticket is subject to the standard terms, conditions, and health and safety policies applicable to the ticket; see mlb.com/ticketback for details. Seat locations at the game/event/exhibition shall be determined in the sole discretion of Sponsor and Indians. Each winner’s guest must be of legal age of majority in their jurisdiction of residence, unless accompanied by a parent or legal guardian. Major League Baseball game/event/exhibition dates and times are determined in the sole discretion of the BOC and/or the applicable Club and may be subject to change. The terms and conditions of the tickets awarded as part of a prize will govern in the event a legal game/event/exhibition, as defined by Major League Baseball, is not played or held due to weather conditions, an act of God, an act of terrorism, civil disturbance, or any other reason. Each winner and his/her guest(s) agree to comply with all applicable ballpark and venue, as applicable, regulations in connection with the prize. Sponsor and the MLB Entities reserve the right to remove or to deny entry to a winner and/or his/her guest(s) who engage in a non-sportsmanlike or disruptive manner or with intent to annoy, abuse, threaten or harass any other person at the game/event/exhibition. Released Parties (as defined below) will not be responsible for weather conditions; acts of God; acts of terrorism; civil disturbances; local, state, or federal regulation, order, or policy; work stoppage; epidemic, pandemic, or any other issue concerning public health or safety; or any other event outside of their control that may cause the cancellation or postponement of any Major League Baseball game/event/exhibition. Major League Baseball game/event/exhibition tickets awarded as prizes may not be resold, offered for resale, or used for any commercial or promotional purpose whatsoever. Any such resale or commercial or promotional use may result in disqualification and prize forfeiture, and may invalidate the license granted by the game/event/exhibition ticket. Sponsor, Indians and the MLB Entities are not liable for any missed events or opportunities or expenses incurred as a consequence of any transportation delay or in the event winner and/or a guest is late to the event (through no fault of Sponsor or due to Force Majeure Event).

If a potential winner cannot or does not accept a prize as stated, prize may be forfeited in its entirety. No substitution, cash redemption or transfer of prize permitted. If a prize, or any portion thereof, cannot be awarded for any reason, Sponsor reserves the right to substitute prize with another prize of equal or greater value. Total ARV of all prizes: \$1,200.00. Any difference between the stated ARV of a prize and the actual value will not be awarded. All prize details not specified in the Official Rules will be determined in Sponsor’s sole and absolute discretion. All federal, state and local taxes, if any, on prizes and any other costs and expenses associated with prize acceptance and use not specified herein as being provided are solely winner's responsibility. Winners will be issued an IRS 1099 tax form, if applicable.

6. GENERAL CONDITIONS: As a condition of entering, participants agree (and agree to confirm in writing, if requested): (a) to release and hold harmless Sponsor and Promotion Parties, Indians, the other MLB Entities and all of their respective officers, directors, employees, representatives and agents (collectively, the “Released Parties”) and that such Released Parties shall have no liability whatsoever for and against any liability for any injuries, losses or damages of any kind to person(s) including, without limitation, death, or property resulting in whole or in part, directly or indirectly, from acceptance, possession, misuse or use of any prize or participation in this Sweepstakes or any Sweepstakes-related activities including, without limitation, travel thereto; and (b) that, except where legally prohibited, such winners grant (and agree to confirm that grant in writing) permission to Sponsor, MLB, and those acting under its authority the right to the use of his/her name, picture, likeness, voice, biographical information and statements, at any time or times, for advertising, trade, publicity and promotional purposes without additional compensation, in all media now known or hereafter discovered, worldwide in perpetuity, and on the Internet and World Wide Web, without notice, review or approval, unless prohibited by law.

Please see the privacy policy located at <https://my.clevelandclinic.org/about/website/privacy-security> for details of Sponsor's policy regarding the use of personal information collected in connection with this Sweepstakes. Any communication between participant and Sponsor or its agencies regarding this Sweepstakes (e.g. phone calls, text messages, chats, emails, etc.) may be recorded for quality assurance and training purposes. In addition, if you are selected as a winner, your information may also be included in a publicly-available winner’s list.

7. WINNER NOTIFICATION AND VERIFICATION: Potential winners will be notified by phone and/or email following the drawing date. Potential winners must accept the prize, as indicated within the notification message, within three (3) calendar days of notification or prize may be forfeited and awarded to an alternate winner. Sponsor and its agencies are not responsible for suspended or discontinued landline, wireless or online service which may result in a potential winner not receiving a prize notification; nor is Sponsor responsible for any change in participant's email address or phone number. If a potential winner does not respond to the prize-claim instructions as stated within the notification, cannot be verified or is otherwise unable to accept the prize as stated, the prize may be forfeited and awarded to an alternate

winner (time permitting). Sponsor will attempt to notify the potential winners as set forth above, but Sponsor is not responsible for any undelivered emails, including without limitation emails that are not received because of a winner's privacy or spam filter settings which may divert any Sweepstakes email, including any winner notification email, to a spam or junk folder. If, after a good-faith attempt, Sponsor is unable to award or deliver a prize, the prize may not be re-awarded.

8. LIABILITY LIMITATIONS: Released Parties are not responsible for lost, late, misdirected, incomplete, illegible, damaged or non-delivered entries; or for interrupted or unavailable satellite, network, server, Internet Service Provider ("ISP"), Website, telephone or other connections, availability or accessibility, or miscommunications, or failed computer, satellite, telephone or cable transmissions, or lines, or technical failure or jumbled, corrupted, scrambled, delayed, or misdirected transmissions or computer hardware or software malfunctions, failures, or technical errors or difficulties, or other errors of any kind whether human, mechanical, electronic or network or the incorrect or inaccurate capture of an entry or other information or the failure to capture, or loss of, any such information. Persons who tamper with or abuse any aspect of this Sweepstakes or otherwise attempt to undermine the legitimate operation of the Sweepstakes by cheating, hacking, deception, or other unfair playing practices or intending to annoy, abuse, threaten or harass any other participants or Sponsor representatives, as solely determined by the Sponsor, will be disqualified. Any use of robotic, automatic, macro, programmed or like methods of submitting an entry will void all such entries by such methods, and disqualify any participant using such methods. Released Parties are not responsible for injury or damage to participant's or to any other person's computer related to or resulting from participating in this Sweepstakes or downloading materials from or use of the Website. Should any portion of the Sweepstakes be, in Sponsor's sole opinion, compromised by virus, worms, bugs, non-authorized human intervention, technical failures or other causes which, in the sole opinion of the Sponsor, corrupt or impair the administration, security, fairness or proper play, or submission of entries, Sponsor and MLB reserve the right, at their sole discretion, to suspend, modify or terminate the Sweepstakes, and select the potential winner(s) in a random drawing from all non-suspect, eligible entries received prior to action taken or as otherwise deemed fair and appropriate by Sponsor. Released Parties are not responsible for any incorrect or inaccurate information, whether caused by Website users, human error, tampering, hacking, or by any equipment or programming associated with or utilized in the Sweepstakes, and assume no responsibility for any error, interruption, deletion, defect, delay in operation, or transmission, communications line failure, theft or destruction, or unauthorized use of this Website. In case of dispute, the authorized account subscriber of the email account used to enter the Sweepstakes at the actual time of entry will be deemed to be the participant, and must comply with these Official Rules. The authorized account subscriber is deemed to be the natural person who is assigned an email address by an Internet Access Provider, on-line service provider, or other organization which is responsible for assigning email addresses.

CAUTION: ANY ATTEMPT BY ANY PERSON TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR AND MLB RESERVE THE RIGHT TO DISQUALIFY AND SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.

9. BINDING ARBITRATION: Any controversy or claim arising out of or relating to this Sweepstakes shall be settled by binding arbitration in a location determined by the arbitrator as set forth herein (provided that such location is reasonably convenient for claimant), or at such other location as may be mutually agreed upon by the parties, in accordance with the procedural rules for commercial disputes set forth in the Comprehensive Arbitration Rules and Procedures of JAMS ("JAMS Rules and Procedures") then prevailing, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The arbitrator shall be selected pursuant to the JAMS Rules and Procedures. The arbitrator shall apply Ohio law consistent with the Federal Arbitration Act and applicable statutes of limitations, and shall honor claims of privilege recognized at law. In the event that the claimant is able to demonstrate that the costs of arbitration will be prohibitive as compared to the costs of litigation, Sponsor will pay as much of the claimant's filing and hearing fees in connection with the arbitration as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive. If any part of this arbitration provision is deemed to be invalid, unenforceable or illegal (other than that claims will not be arbitrated on a class or representative basis), or otherwise conflicts with the rules and procedures established by JAMS, then the balance of this arbitration provision shall remain in effect and shall be construed in accordance with its terms as if the invalid, unenforceable, illegal or conflicting provision were not contained herein. If, however, the portion that is deemed invalid, unenforceable or illegal is that claims will not be arbitrated on a class or representative basis, then the entirety of this arbitration provision shall be null and void, and neither claimant nor Sponsor shall be entitled to arbitrate their dispute. Upon filing a demand for arbitration, all parties to such arbitration shall have the right of discovery, which discovery shall be completed within sixty (60) days after the demand for arbitration is made, unless further extended by mutual agreement of the parties. THE ARBITRATION OF DISPUTES PURSUANT TO THIS PARAGRAPH SHALL BE IN THE PARTICIPANT'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE OR

JOIN THE CLAIMS OF OTHER PERSONS OR PARTIES WHO MAY BE SIMILARLY SITUATED. DO NOT ENTER THIS SWEEPSTAKES IF YOU DO NOT AGREE TO HAVE ANY CLAIM OR CONTROVERSY ARBITRATED IN ACCORDANCE WITH THESE OFFICIAL RULES.

BY PARTICIPATING IN SPONSOR'S SWEEPSTAKES, EACH PARTICIPANT AND PRIZE WINNER AGREES (AND AGREES TO CONFIRM IN WRITING IF REQUESTED) THAT TO THE EXTENT PERMITTED BY APPLICABLE LAW: (1) ANY AND ALL DISPUTES, CLAIMS AND CAUSES OF ACTION ARISING OUT OF OR CONNECTED WITH THE SWEEPSTAKES, OR ANY PRIZE AWARDED INCLUDING ANY TRAVEL OR PRIZE ACTIVITY RELATED THERETO, WILL BE RESOLVED INDIVIDUALLY THROUGH BINDING ARBITRATION AS SET FORTH ABOVE, WITHOUT RESORT TO ANY FORM OF CLASS ACTION; (2) ANY AND ALL CLAIMS, JUDGMENTS AND AWARDS WILL BE LIMITED TO ACTUAL THIRD-PARTY, OUT-OF-POCKET COSTS INCURRED (IF ANY), BUT IN NO EVENT WILL ATTORNEYS' FEES BE AWARDED OR RECOVERABLE; (3) UNDER NO CIRCUMSTANCES WILL ANY PARTICIPANT OR PRIZE WINNER BE PERMITTED TO OBTAIN ANY AWARD FOR, AND PARTICIPANT HEREBY KNOWINGLY AND EXPRESSLY WAIVES ALL RIGHTS TO SEEK, PUNITIVE, INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, LOST PROFITS AND/OR ANY OTHER DAMAGES, OTHER THAN ACTUAL OUT OF POCKET EXPENSES, AND/OR ANY RIGHTS TO HAVE DAMAGES MULTIPLIED OR OTHERWISE INCREASED; AND (4) PARTICIPANT AND PRIZE WINNER'S REMEDIES ARE LIMITED TO A CLAIM FOR MONEY DAMAGES (IF ANY) AND PARTICIPANT IRREVOCABLY WAIVES ANY RIGHT TO SEEK INJUNCTIVE OR EQUITABLE RELIEF. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY, SO THE ABOVE MAY NOT APPLY TO EVERY PARTICIPANT.

10. GOVERNING LAW AND JURISDICTION: By participating, participants agree that all issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, participant's rights and obligations, or the rights and obligations of the Sponsor in connection with the Sweepstakes, shall be governed by, and construed in accordance with, the laws of the State of Ohio without giving effect to any choice of law or conflict of law rules, and any matters or proceedings which are not subject to arbitration as set forth in these Official Rules and/or for entering any judgment on an arbitration award, shall take place in the State of Ohio, in Cleveland, Ohio. By participating, participants consent to the jurisdiction and venue of the federal, state and local courts located in Cleveland, Ohio.

11. WINNER'S LIST: For the names of the prize winners, send a self-addressed, stamped envelope to: Cleveland Clinic Cares/Cleveland Indians Tickets Sweepstakes Sponsored by Cleveland Clinic Winner's List, PO Box 130, c/o GSE, Dept. 21-8148, Glencoe, MN 55336-0130, for receipt by October 11, 2021.

12. SPONSOR: Cleveland Clinic, 9500 Euclid Avenue, Cleveland, Ohio 44195.

13. THE MLB ENTITIES: The "MLB Entities" shall mean the Office of the Commissioner of Baseball ("BOC"), its Bureaus, Committees, Subcommittees and Councils, MLB Advanced Media, L.P., ("MLB"), Major League Baseball Properties, Inc., The MLB Network, LLC, the Major League Baseball Clubs ("Clubs"), each of their parent, subsidiary, affiliated and related entities, any entity which, now or in the future, controls, is controlled by, or is under common control with the Clubs or the BOC and the owners, general and limited partners, shareholders, directors, officers, employees and agents of the foregoing entities. The MLB Entities have not offered or sponsored this Sweepstakes in any way. Major League Baseball trademarks, service marks, and copyrights are proprietary to the MLB Entities. All rights reserved.